



## Booking Terms & Conditions

It is important that you read and understand fully the conditions of booking below when you book any one of our tours. Jalan Jalan Asia, LLC, accepts bookings subject to the following conditions:

### Eligibility

You must be at least 18 years old (except for minors accompanied by a parent) and in acceptable health to join one of our tours. We retain the right to request medical clearance or any other information or to refuse any applicant for any tour at any time for any reason whatsoever, at our sole discretion.

### Validity

For tours departing between January 1, 2011 and December 31, 2011, the land price is guaranteed when you have paid in full. For tours in 2012, the prices are indicative and subject to change.

### Payment Terms

- **Reservation Fee:** For both group tours, a \$500 per person deposit is required at time of tour booking, in order to secure a place on the tour. For custom tours a \$750 per person fee is required.
- **Group Tours:** The balance of the land cost (minus \$500) is due 60 days prior to the date of commencement of the tour.
- **Custom Tours:** The balance of land cost (minus \$750) is due 60 days prior to the agreed date of commencement of the tour.
- **Booking Amendments:** For group tours, a \$50 per change (such as transferring from one tour to another) charge will apply for any amendments made 30 days or more prior to tour date. For changes, other than tour cancellations (see conditions regarding tour cancellations below), made less than 30 days, a fee of \$100 per change will apply.

For custom tours, a fee of \$50 per change, per service provider, will be charged on client-initiated changes requested after the agreement and itinerary for the custom tour between you and Jalan Jalan Asia, LLC has been signed.

For both group and custom tours, the booking amendment charge is in addition to any charges levied by hotels, ground operators or airlines.

No amendments are permitted to your booking within 14 days of the tour commencement.

### Late Bookings

For bookings made less than 30 days before the tour starting date, a late booking fee of \$100 per booking will be charged.

### Tour Inclusions and Exclusions

**Group tours:** Your total booking cost includes all accommodations, local transport, airport transfers, sightseeing and meals as listed in your itinerary, and the full services of a group leader. Our prices do not include international airfares, unless otherwise specified; airport/departure taxes and excess baggage charges; meals other than those specified in your itinerary; visa and passport fees; insurance of any kind; optional sightseeing; laundry; postage; personal clothing; drinks or any other items of a personal nature.

**Custom tours:** Inclusions and exclusions will differ for each custom itinerary and are as shown in your final itinerary/final custom tour agreement.

### Cancellations and Refunds

Correspondence about trip cancellation must be sent via certified mail to the address given in the trip confirmation letter. The date of trip cancellation is the date on which the written cancellation is received by Jalan Jalan Asia, LLC.

#### 60 days or more prior to date of tour commencement:

- Loss of reservation fee apply (that is, \$500 per person for group tour, or \$750 per person for custom tour).

#### Between 31 days and 59 days prior to date of tour commencement:

- A cancellation penalty of 50% of the total booking cost will apply.

#### Less than 30 days prior to date of tour commencement:

- All (100%) of total booking cost is non-refundable.

In addition, no refunds will be made if you voluntarily leave a tour or trip for any reason after the tour has begun. No refunds will be given for any accommodation, transport, sightseeing, meals or services not used during the tour.

### Insurance

Travel insurance is compulsory for all participants in Jalan Jalan Asia's tours. Your travel insurance must, at minimum, provide coverage against personal accident, medical expenses, emergency evacuation and personal liability. In addition, we strongly advise that you buy trip cancellation insurance, which insures you against loss of any otherwise non-refundable payments made as a result of having to cancel your participation due to either yours, a traveling companion's, or a qualified relative's qualified illness or injury. You should also consider insurance that will cover lost or damaged luggage.

### Visas and Passports

You must have a valid passport that is at least six months away from expiration.

You are responsible for obtaining the appropriate visas when traveling with Jalan Jalan Asia, LLC. For some countries, you can apply for a visa on arrival at their airport. For others, you may have to apply for a visa a few weeks prior to your departure. We will advise you which situation applies to you when you have confirmed your booking with us.

### Participation in a Group Tour

If you are participating in a group tour, please be aware that group travel requires compromise to accommodate diverse personalities, preferences, abilities and objectives of group members. Therefore, you further acknowledge that the tour leader or director may be required, based on his or her experience and upon wishes of the group members, to improvise and exercise his or her judgment and/or make good-faith decisions concerning the management of the tour. In this regard, you further agree to abide by any such decisions.

### Assumption of Differences, Conditions and Potential Risk in Developing Nations

In participating in any tour of developing countries, please be informed that the quality standards, hygiene, cleanliness, sanitation facilities, level of infrastructural development, political stability, cuisine, sense of urgency, adherence to schedules, communication styles and skills, and business practices, among other things, may be deemed different, inferior and/or lacking than those you are accustomed to in most developed nations. As such, you acknowledge and accept that travel to such areas involves these and other elements of risk above and beyond those that would normally be encountered in industrialized nations. In addition, you also acknowledge that medical facilities or services may not be readily available or accessible during some or all of the time for the tour the Client agrees to participate in, and that evacuation, if necessary, and if available, can be prolonged, difficult and expensive.